

# RISK ASSESSMENT – THAMES HOSPICE EXPOSURE TO COVID 19 AS A RESULT OF WORK BASED ACTIVITIES – Retail Stores

<b>Company:</b>	<b>THAMES HOSPICE</b>	<b>Date of Assessment:</b>	<b>27<sup>th</sup> MAY 2020</b> <b>Reviewed 03.07.20</b> <b>Reviewed 03.08.20</b> <b>Reviewed 16.09.20</b> <b>Reviewed 25.09.20</b>
<b>Area / Location:</b>	Retail Division		
<b>Description of work activity / process being assessed:</b>	Exposure to Covid-19 as a result of any work-based activities.		

<b>Persons exposed:</b>	<b>Type of assessment:</b>
Employees <input checked="" type="checkbox"/>	Initial <input type="checkbox"/>
Volunteers <input checked="" type="checkbox"/>	Change in process / activity / legislation / following an accident etc. <input type="checkbox"/>
Visitors / Members of the public <input checked="" type="checkbox"/>	Operational review <input checked="" type="checkbox"/>

COVID – 19 (Corona Virus)

COVID-19 affects the lungs and airways of those infected and is primarily spread through respiratory droplets, which means to become infected, people generally must be within six feet of someone who is contagious and come into contact with these droplets. It may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or their eyes.

Symptoms of COVID-19 appear usually within two to 14 days after exposure and include fever, cough, runny nose and difficulty breathing. Generally, these infections can cause more severe symptoms in people with weakened immune systems, older people, and those with long-term conditions like diabetes, cancer and chronic lung disease.

At the time of writing the following risk assessment includes Government guidance <https://www.gov.uk/coronavirus> You should keep up to date with Government guidance in case the control measures you have implemented need adapting.

This risk assessment will focus on several areas you need to consider, including around your site, your colleagues, your customers and insurance implications.

Some key headlines to consider include:

### **Communicating with colleagues**

- Managing their anxiety
- Health checking / occupational health
- Action required if employees are unwell
- Understanding specific needs such as:
  - Vulnerable persons and pregnant women to remain working from home
  - Domestic circumstances
  - De-furloughing, e.g. who comes back and when? (People will need to know in advance so they can plan)
  - Public Transport, e.g. is public transport available to colleagues who use this form of transport to come to work? Are there alternate ways to commute?
- Break down of functions to improve social distancing and business resilience
- Who can continue to work remotely?
- Consider shift work

### **Infrastructure of the business looking at the various business functions**

- Customer interaction
  - Viewing the product
  - Sales
  - Service and repair
- Colleague working conditions

### **Introduction of controls**

- Social distancing
- Cleaning
- Facilities to wash
- Personal Protective Equipment (PPE)
- Appoint person(s) to control the COVID-19 risk
- Adequate coverage for first aid and fire wardens (the Health and Safety Executive (HSE) have published guidance during the Coronavirus outbreak – see Further Reading)

HAZARDS	CONTROL MEASURES ALREADY IN PLACE	ADDITIONAL CONTROL MEASURES REQUIRED TO REDUCE THE RISK	WHO WILL COMPLETE?	BY WHEN	DATE COMPLETED
<p><b>POTENTIAL EXPOSURE TO COVID – 19 (CORONA VIRUS):</b></p>	<p>Use guidance from World Health Organization and NHS to ensure the risk assessment is following the latest advice.</p> <p>Follow UK Government guidelines in reducing the likelihood of exposure.  <a href="https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response">https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response</a></p> <ul style="list-style-type: none"> <li>• Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze.</li> <li>• Put used tissues in the bin straight away.</li> <li>• Wash your hands with soap and water often – use hand sanitiser gel if soap and water are not available.</li> <li>• Try to avoid close contact with people who are unwell.</li> <li>• Clean and disinfect frequently touched objects and surfaces.</li> <li>• Do not touch your eyes, nose or mouth if your hands are not clean.</li> <li>• Limit travel where possible to reduce potential exposure.</li> <li>• Ensure vulnerable persons (elderly, pre-existing health condition, lower immunity etc.) employees are individually assessed.</li> </ul>	<p>CEO sent out information from H&amp;S Consultants to staff – 5 May 2020.</p> <p>Ongoing communications and updates to staff. Messaging to remind all of best practice as more information is made available.</p> <ul style="list-style-type: none"> <li>• Posters bespoke to areas (e.g. Shop floor/ back of house areas).</li> <li>• C-19 cleaning checklist in place.</li> <li>• Staff provided with hand sanitiser, cleaning wipes, tissues etc.</li> </ul> <p>Individual Risk Assessment completed with Line Manager for relevant staff</p>	<p>CEO</p> <p>CEO/SMT</p> <p>Retail Operations Manager</p> <p>Line Manager/ individual</p>	<p></p> <p>Ongoing</p> <p>Ongoing</p> <p>As appropriate per individual</p>	<p>5 May 2020</p> <p>Ongoing</p> <p>Ongoing</p> <p>As required</p>

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<p><b>STAYING AT HOME IF YOU, OR SOMEONE IN YOUR HOUSEHOLD, HAS SYMPTOMS OF CORONAVIRUS (COVID-19) ON SITE</b></p>	<ul style="list-style-type: none"> <li>• If anyone becomes unwell with a new, continuous cough or a high temperature in the business or workplace they should be advised to follow the stay at home guidance for households with possible coronavirus (COVID-19) infection. If these symptoms develop whilst at work they should be sent home, they should return home quickly and directly. If they have to use public transport, they should try to keep away from other people and catch coughs and sneezes in a tissue.</li> <li>• If a member of staff has helped someone who was taken unwell with a new, continuous cough or a high temperature, they do not need to go home unless they develop symptoms themselves. They should wash their hands thoroughly for 20 seconds after any contact with someone who is unwell with symptoms consistent with coronavirus (COVID-19) infection.</li> <li>• It is not necessary to close the business or workplace or send any staff home, unless government policy changes. Keep monitoring the government response page for the latest details.</li> <li>• If you, or an employee, need clinical advice, they should go to NHS 111 online, or call 111 if they don't have internet access. In an emergency, call 999 if they are seriously ill or injured or their life is at risk. Do not visit the GP, pharmacy, urgent care centre or a hospital.</li> <li>• If the member of staff lives in a household where someone else is unwell with symptoms of coronavirus (COVID-19) then they must stay at home in line with the stay at home guidance.</li> </ul>	<p>CEO sent out information from H&amp;S Consultants to staff – 5 May 2020.</p> <p>Ongoing communications and updates to staff. Messaging to remind all of best practice as more information is made available.</p> <ul style="list-style-type: none"> <li>• Posters bespoke to areas (e.g. Shop floor/ back of house).</li> <li>• C-19 cleaning checklist in place.</li> <li>• Staff provided with hand sanitiser, cleaning wipes, tissues etc.</li> </ul>	<p>CEO</p> <p>CEO/SMT</p> <p>Retail Operations Manager</p>	<p>Ongoing</p> <p>As appropriate</p>	<p>Ongoing</p> <p>Ongoing</p>

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<b>PREPARING THE WORKFORCE</b>	<ul style="list-style-type: none"> <li>• Employee expectations set, with an emphasis on making them feel secure:               <ul style="list-style-type: none"> <li>- Return to work policies and incentives</li> <li>- Employee travel policies</li> <li>- HR policies regarding illness, support for caregivers etc.</li> </ul> </li> </ul>	<p>Communications via email Ongoing responsibility with SMT.</p> <p>SMT and Managers will set an example.</p> <p>Hospice will follow national guidelines &amp; advice from the Charity Retail Association</p> <p><i>RA to be put in place for those people that have been shielded and are returning to work</i></p>	CEO / SMT	Ongoing  As appropriate	Ongoing
	<ul style="list-style-type: none"> <li>• Anxiety of returning to the workplace has been mitigated through change management planning and communications.</li> </ul>	As above Covid 19 H&S guidelines and Wellbeing support document issued to all retail staff	CEO/SMT/ROM	Ongoing	Ongoing
	<ul style="list-style-type: none"> <li>• Consideration given on why people can benefit from returning to work – productivity from proximity to colleagues, socialisation, amenities and work tools and resources.</li> </ul>	As above Covid 19 H&S guidelines and Wellbeing support document issued to all retail staff	CEO/SMT/ROM	Ongoing	Ongoing
	<ul style="list-style-type: none"> <li>• Detailed exit from lockdown reopening plans in place on how to return to work and what that looks like in the retail stores.</li> </ul>	CEO and SMT overall. Localisation per team as determined by lead Director	Retail Director/ Retail Operations Manager	Ongoing	Ongoing
	<ul style="list-style-type: none"> <li>• Entry points to stores are controlled.</li> <li>• H&amp;S protocols communicated through signage, floor markings, social distancing, cleaning protocols etc.</li> <li>• Screens in place around all till points</li> </ul>	Information, posters etc. in place. Reviewed when guidance is updated	Retail Operations Manager/Store Manager	Ongoing	Ongoing
<b>CONTROL ACCESS</b>	<ul style="list-style-type: none"> <li>• Limited number of staff/volunteers and customers allowed in the store at any one given time- based on the size of the store.</li> </ul>	Information, posters etc. in place. Reviewed when guidance is updated	Retail Operations Manager	In place as each Retail site reopens	Action plan in place, and deployment

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	<ul style="list-style-type: none"> <li>• Store protocols communicated through signage, floor markings, social distancing, cleaning protocols etc.</li> <li>• 2 metres (6.5 feet) segregation in place e.g. marking floors.</li> <li>• Screens in place at the till point</li> <li>• Queue management system in place with correct distance marking.</li> <li>• Staff density reduced on site reduced by:               <ul style="list-style-type: none"> <li>- Altering working hour patterns to reduce worker numbers.</li> <li>- Shift handover arrangements altered to ensure the appropriate routines are followed.</li> <li>- Individual volunteer rotas in place for each store to ensure that social distancing can take place</li> </ul> </li> </ul>	<p>Review each store once up and trading to ensure all the measures that are in place are working and sufficient</p> <p><i>With the changes to 1 metre rule we are no longer limited a certain number of customers but reminding customers to adhere to social distancing guidelines</i></p> <p><i>Following the changes to the government guidelines the general public are required to wear face coverings when shopping or donating in our stores</i></p> <p><i>V7- following on from the government guidelines it is now a requirement that all shop workers wear a mask when on the shop floor</i></p>	<p>Retail Operations Manager &amp; Area team</p>	<p>Ongoing</p> <p>10<sup>th</sup> June</p> <p>15<sup>th</sup> June</p>	<p>now underway.</p> <p>Ongoing</p> <p>Action plan in place, and deployment now underway.</p>
<b>SOCIAL DISTANCING</b>	<ul style="list-style-type: none"> <li>• 2 metres (6.5 feet) segregation in place e.g. marking floors.</li> <li>• Screens in place at the till point</li> <li>• Queue management system in place with correct distance marking.</li> <li>• Poster in place around the store and also in the shop window informing customers about the need to social distance</li> <li>• Gloves available for staff and volunteers</li> <li>• Customer will be asked to use hand sanitiser before entering the store</li> </ul>	<p>Non-clinical staff may wear PPE (facemasks) if they wish.</p> <p><i>With the changes to 1 metre rule we are no longer limited a certain number of customers but reminding customers to adhere to social distancing guidelines</i></p>	<p>Retail Operations Manager</p>	<p>ongoing</p>	<p>Ongoing</p>

HAZARDS	CONTROL MEASURES ALREADY IN PLACE	ADDITIONAL CONTROL MEASURES REQUIRED TO REDUCE THE RISK	WHO WILL COMPLETE?	BY WHEN	DATE COMPLETED
<b>PERSONAL PROTECTIVE EQUIPMENT (PPE)</b>	<ul style="list-style-type: none"> <li>Site deep cleaned prior to opening with products from approved lists from governing authorities.</li> <li>Gloves available for staff and volunteers</li> <li>Hand Sanitiser is available for staff and volunteer</li> <li>Hand Soap available to encourage frequent handwashing</li> </ul>	<p>Retail Operations Manager to send a reopening pack with the appropriate PPE and cleaning products to all stores prior to opening</p> <p><i>We are continuing to provide the relevant PPE to store as required</i></p> <p><i>V7- following on from the government guidelines it is now a requirement that all shop workers wear a mask when on the shop floor-TH will have a limited amount of masks and visors which are available to staff and volunteers</i></p>	Retail Operations Manager	In place by 8 <sup>th</sup> June	ongoing
<b>CLEANING</b>	<ul style="list-style-type: none"> <li>Site deep cleaned prior to opening with products from approved lists from governing authorities.</li> <li>On-going cleaning checklist to be completed every day</li> <li>Additional cleaning products available to ensure that all touch points are cleaned throughout the day</li> </ul>	Retail Operations Manager to send a reopening pack with the appropriate PPE and cleaning products to all stores prior to opening	Store Management Team audited by Retail Operations Manager/Area team	In place as 8 <sup>th</sup> June	Action plan in place, and deployment now underway.
		Retail Operations Manager to review per shop with shop manager/Area Manager	Store Management Team	In place as each Retail site reopens	Action plan in place, and deployment now underway.
	<ul style="list-style-type: none"> <li>Clear office desk policy in place.</li> </ul>	<p>Advise all staff to keep the office desk and computer clear.</p> <p><i>This is regularly checked during store visits by the retail team</i></p>	Retail Operations Manager	8 <sup>th</sup> June	Ongoing

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	<ul style="list-style-type: none"> <li>High-touch shared tools such as doors, steamers, tagging gloves, computer keyboards, till keyboard and screen</li> </ul>	Provision of cleaning provisions by all such items. Advice to staff on appropriate use <i>We have advised stores to use the wipes and not the spray when cleaning keyboards and screens.</i>	Retail Operations Manager	Ongoing	Ongoing
	<ul style="list-style-type: none"> <li>High-touch shared tools such as whiteboard markers, remote controls etc.</li> <li>Additional gel stations installed at strategic points around the site, including entrance and exit as well as key areas on the shop floor and at the donation entrance.</li> <li>Hygiene practices are important to prevent spread of Covid-19. Appropriate signage in place to prevent infection spread:               <ul style="list-style-type: none"> <li>Wash hands properly and regularly and especially after coughing or sneezing, after toilet use, before eating, if in contact with a sick person (especially those with respiratory symptoms). It is important to follow good practices for hand washing, which includes using soap and water and washing for over 20 seconds.</li> <li>Touching of the face should be avoided. Regular hand washing with soap and water is effective for the removal of Covid-19. Where washing is not available, use of hand sanitisers is recommended.</li> </ul> </li> </ul>	Provision of cleaning provisions by all such items. Advice to staff on appropriate use  Staff Communications reviewed as guidance changes.	Retail Operations Manager  SMT  CEO/SMT	8 <sup>th</sup> June  w/c 24 May  Ongoing	Action plan in place, and deployment now underway.  .



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	<ul style="list-style-type: none"> <li>- Cover your mouth when coughing and sneezing. Cover your nose and mouth with disposable tissues. If you don't have a tissue, cough or sneeze into your arm or sleeve (not hand), put used tissues into a sealed bin and then wash your hands.</li> <li>- Avoiding making close contact with people e.g. do not shake hands.</li> </ul>				
<b>KITCHEN &amp; STAFF FACILITIES</b>	<ul style="list-style-type: none"> <li>• Breaks will be staggered to ensure social distancing can take place</li> <li>• Additional cleaning to take place throughout the day</li> <li>• Supply of hand soap and hand towels to be use and disposed of correctly</li> <li>• Remove any non-disposable towels from staff areas</li> <li>• All cups and cutlery need to be washed, dried and put away after use – they are not to be left on the draining board</li> <li>• All bins to emptied at the end of each day</li> <li>• Toilets are to be left clean and tidy at the end of each day</li> </ul>	Staff and volunteers are asked to ensure that there is sufficient supplies of hand soap, paper towels – additional supplies need to be ordered via email to the Retail Operations Manager	Store Manager/ store team	Ongoing	ongoing

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<b>ACCEPTING DONATIONS</b>	<ul style="list-style-type: none"> <li>Where possible when donations need to be drop off this should be contactless</li> <li>Gloves need to be worn when accepting donations</li> <li>Regular hand washing should take place, where this isn't possible hand sanitiser should be used</li> <li>GA needs to be capture safely and securely</li> <li>Any pen that is used to complete a GA form needs to be wiped down after every use</li> <li>If a store has a significant amount of donations, then they can place a pre prepared sign up explain that we are not accepting donations due H&amp;S reasons but you must call your Area Manager or the Operations Manager to get authorisation</li> </ul>	<p><i>We will only accept donations in our stores 10-4 Mon-Sat and 12-3 on Sundays</i></p> <p><i>The distribution centre will support the Homestore in managing the volume of donations</i></p> <p><i>V7- staff and volunteers are required to wear masks or visors when accepting donations from the rear of the store</i></p>	Store Manager/ Shop teams	Ongoing	Ongoing
<b>STOCK PROCESSING</b>	<ul style="list-style-type: none"> <li>All donations need to be either quarantined for 48 hours prior to sorting them or they can be sorted using the relevant PPE</li> <li>No stock is to go onto the shop floor for 48 hours</li> <li>Gloves must be worn when sorting donations</li> <li>Hand sanitiser is to be used frequently if hand washing facilities aren't close by</li> <li>All clothes must be steamed prior to going onto the shop floor</li> <li>Any unsaleable items must be disposed of or ragged</li> <li>All stock rooms must be clear from clutter</li> <li>Sorting tables need to be cleared and cleaned down at the end of each day</li> <li>Where possible back up stock should not be stored out the back- only relevant stock is to be saved</li> </ul>	<p><i>Stock can either be processed directly as long as the clothes are steamed and the other items cleaned before going onto the shop floor.</i></p> <p><i>Alternatively, stock needs to be quarantined for 48 hours</i></p> <p><i>There is no longer the need to quarantine stock it can be processed onto the shop floor providing it has been cleaned and steamed</i></p>	Distribution Centre team/ Store Manager/Shop teams	Ongoing	Ongoing

HAZARDS	CONTROL MEASURES ALREADY IN PLACE	ADDITIONAL CONTROL MEASURES REQUIRED TO REDUCE THE RISK	WHO WILL COMPLETE?	BY WHEN	DATE COMPLETED
<b>AGGRESSIVE CUSTOMER NOT ADHERING TO SOCIAL DISTANCING</b>	<ul style="list-style-type: none"> <li>Any customer that is causing a disturbance or is being aggressive to a member of staff will be asked to leave the store</li> <li>Any customer that isn't adhering to the social distancing measures will be asked to leave the store</li> <li>There is a non-nuisance slide displayed on the in store TV presentation</li> </ul>	Staff will be briefed on how to handle customers at the pre-opening managers meeting	Store Management teams	Ongoing	Ongoing
<b>CHANGING ROOM/REFUND POLICY</b>	<ul style="list-style-type: none"> <li>All changing rooms will be closed to the general public</li> <li>Notices will be placed on all changing rooms informing customers why the changing rooms are closed</li> <li>Our refund notice will be displayed at the till point</li> <li>Any refunded stock must be quarantined for 48 hours before it is returned onto the shop floor</li> </ul>	<p>Staff will be reminded to tell customers about our refund policy when processing the sale</p> <p>Staff will be asked to use their discretion when items are being returned for a refund</p>	Store manager / Shop teams	Ongoing	Ongoing
<b>CHILDREN'S AREA</b>	<ul style="list-style-type: none"> <li>Posters will be in place asking customers to supervise children at all times and no to play with the toys in store</li> </ul>		Store Management Team	15 <sup>th</sup> June	Ongoing

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<b>STAFF &amp; VOLUNTEER PERSONAL ITEMS/LOCKERS</b>	<ul style="list-style-type: none"> <li>All lockers must be used to store personal items</li> <li>No personal items must be left in lockers overnight</li> <li>All the locker and keys must be wiped down after use</li> <li>No personal items are to be left in the store overnight</li> </ul>	This is to be monitored during store visits from the area team	Store Management Team	Ongoing	Ongoing
<b>LEGIONELLA AND EQUIPMENT</b>	<ul style="list-style-type: none"> <li>Stores will need to fully clean and flush any toilet and sinks.</li> <li>Internal inspections e.g. ladder checks etc. are undertaken.</li> </ul>	Equipment to be cleaned and the annual inspection completed prior to being use	Store Management team	15 <sup>th</sup> June	Ongoing
<b>DELIVERY/COLLECTION VANS</b>	<ul style="list-style-type: none"> <li>Cleaning regime in place for vehicles including external door handles, steering wheels, gearstick, handbrake, keys etc.</li> <li>Key management system in place e.g. limit access and therefore reduce numbers of people handling them. Clean keys on receipt and prior to handover to customer.</li> <li>Wash your hands when you leave home for work and repeat the exercise when you arrive for work.</li> <li>On arrival at each shop wash your hands, if you do not have a sanitizer with you; repeat the same exercise after each collection.</li> <li>Do not attempt to shake hands with shops staff or make any physical contact.</li> <li>Do not shake hands with colleagues, clients or another member of the public. Wherever possible we must limit physical contact with others to avoid spreading infection.</li> <li>Wash your hands after contact with all high-touch surfaces such as elevator buttons, handrails, doorknobs, shopping carts, ATM screens, gas pumps, checkout keypads and</li> </ul>	<p>We will temporarily suspend the need to gain a signature from customers or stores to avoid sharing your pen so that nothing can be transferred.</p> <p>We will get the drivers to photograph the items when delivered it is delivered to our customers</p> <p>Where it is possible, delivery staff should not enter the customer's property and items being delivered or collected shouldn't be physically handed over but left somewhere for the other party to collect</p> <p>Drivers must not enter a household that is isolating or where somebody is shielding. Ensure a system is in place for</p>	Driving team/ DC Manager	Ongoing	Ongoing

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	<p>other similar mundane objects we encounter throughout the day.</p> <ul style="list-style-type: none"> <li>Regularly wipe down all used instruments in your vehicle e.g. steering wheel, indicator stalk, handbrake, gear selector buttons, grab handles etc. using the sanitizer or anti-bacterial spray.</li> <li>When filling up with fuel use the gloves provided so as to limit the risk of picking up infection from the fuel pump.</li> <li>Regularly clean your mobile phone, van keys and Sat Nav.</li> <li>Practice good hand hygiene and minimize how often you touch your face.</li> <li>On return to the DC you need to wash your hands to avoid spread of infection.</li> </ul>	<p>customers/donors to notify you if they are in self-isolation or shielding.</p> <p><i>Drivers will collect items from garages, hallways and from the rear of the property, they will not go upstairs and need to wear the appropriate PPE provided</i></p>			
<b>FIRST AID AND FIRE WARDEN</b>	<ul style="list-style-type: none"> <li>All Store Managers need to be “first aid trained” Adequate number of fire wardens on site.</li> <li>Internal checks e.g. fire call point checks, emergency lighting, first aid box checks etc. are undertaken prior to opening</li> </ul>	Any outstanding training is carried out as soon as possible	Store Manager/Retail Operations Manger	31 <sup>st</sup> June	Ongoing
<b>WASTE/ RECYCLING COLLECTIONS</b>	<ul style="list-style-type: none"> <li>Waste collections have been reinstated.</li> <li>Recycling and rag merchants will resume their service once the stores are trading again</li> </ul>	<i>We are working with Choice to ensure that the stores have regular collections</i>	Retail Operations Manager/ DC Manager	15 <sup>th</sup> June	Ongoing
<b>THE REPORTING OF INJURIES, DISEASES AND DANGEROUS OCCURRENCES REGULATIONS (RIDDOR)</b>	<ul style="list-style-type: none"> <li>Site follows HSE guidance. The HSE have published further detailed guidance during Coronavirus outbreak. See further reading.</li> </ul>	HoGQ to review guidance and make appropriate reports	HoGQ	Ongoing	Ongoing
<b>OCCUPATIONAL HEALTH SURVEILLANCE</b>	<ul style="list-style-type: none"> <li>Site follows HSE guidance. The HSE have published further detailed guidance during Coronavirus outbreak. See further reading.</li> </ul>	HoGQ to review guidance and make appropriate reports	HoGQ	Ongoing	Ongoing

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VOLUNTEERS	<ul style="list-style-type: none"> <li>Head of Volunteering considering safe return for volunteers on a staggered basis and according to national guidance.</li> </ul>	Volunteer Return Plan in place; considers aspects such as shielded volunteers etc. Retail re-opening action plan includes careful consideration of volunteer safe return	Head of volunteering/ Volunteer Recruitment Manager		

<b>Review period:</b>	<b>After any UK Governmental Department announcement.</b>
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### Further Reading

Government	<a href="https://www.gov.uk/coronavirus">https://www.gov.uk/coronavirus</a>
HSE	<a href="http://www.hse.gov.uk/news/coronavirus.htm">www.hse.gov.uk/news/coronavirus.htm</a>
First Aid	<a href="http://www.hse.gov.uk/news/first-aid-certificate-coronavirus.htm">www.hse.gov.uk/news/first-aid-certificate-coronavirus.htm</a>
RIDDOR	<a href="http://www.hse.gov.uk/news/riddor-reporting-coronavirus.htm">www.hse.gov.uk/news/riddor-reporting-coronavirus.htm</a>
Health Surveillance	<a href="http://www.hse.gov.uk/news/health-surveillance-coronavirus.htm">www.hse.gov.uk/news/health-surveillance-coronavirus.htm</a>
Examination (work equipment)	<a href="http://www.hse.gov.uk/news/work-equipment-coronavirus.htm">www.hse.gov.uk/news/work-equipment-coronavirus.htm</a>
PPE	<a href="http://www.hse.gov.uk/news/face-mask-ppe-rpe-coronavirus.htm">www.hse.gov.uk/news/face-mask-ppe-rpe-coronavirus.htm</a>